



# VoIPBox

## Records IP Phones from Hosted Service Providers

The VoIPBox from Intelligent Recording provides a compact, turn-key **Stand-Alone Call Recording Solution** for those wanting full-time recording for IP Telephones without the need to pay a monthly fee to your hosted telephone provider.

Your VoIPBox is delivered with software specific to your requirements already installed. All that's required on site is some simple connections to your router and our provided pre-programmed hardware and switch, no need for a degree in IT. Intelligent Recording makes it simple!

Ideal solution for a single location business, or for multi-location businesses wanting to record branch locations, yet store and manage their calls on their secured network.

The VoIPBox is licensed in 4 phone increments and can support up to 16 IP Phones. For larger applications, our BackOffice 4ip solution is available.

### Best of Both Worlds

**Hosted and Secured**. Some resources are best shared and hosted in the cloud, your recorded calls are not one of them. Your communication is hosted, but your recordings are secured and under your direct control. You decide where to store and how long to keep the recordings without monthly service fees or concern that if you change host providers they will be lost or compromised.



# Management Software

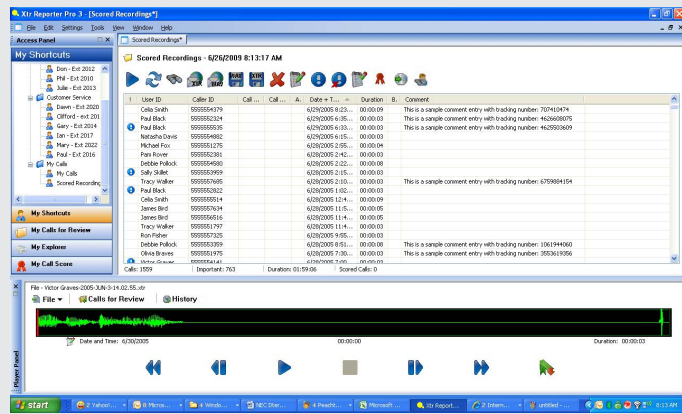
## VoIPBox Manager

The VoIPBox comes with VoIPBox Manager software that allows you to search for calls based on :

- IP Phone
- Caller ID/Number Dialed
- Date/Time Range

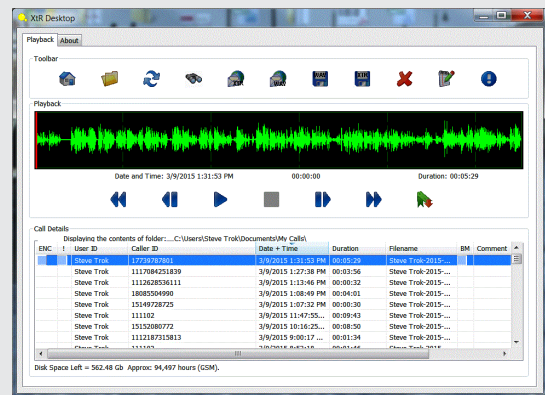
Other Key Features:

- One -Touch E-Mail or Export as Wav File
- Bookmark Imports parts of Calls
- Drag 'n' Drop calls into Folders for quick access for follow-up

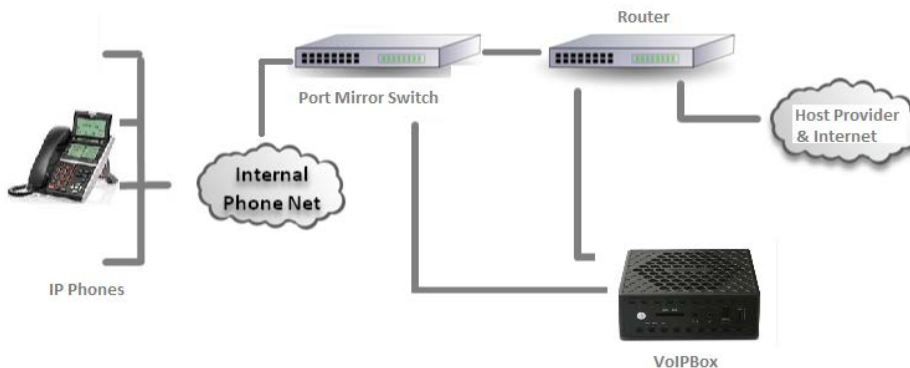


## Key Features

- Search by IP Phone Extension
- Pause Recording Using DTMF Controls
- Remote Programming and Upgrades
- Email notifications of system status
- Desktop Player can be used on Agent PC for easy access to calls (features can be restricted)
- Encryption of files for data security
- Directional Recording, All Calls, Just Inbound or Just Outbound
- Auto-Delete after 'x' number of days option available
- 2500 hours of On-Board Storage, calls can be automatically moved to network drive for long-term storage (168 hours of recording per Gb of HD space)



## VoIPBox Typical Installation



## Contact us

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